



ADA Requirements for our Transportation Service:

- **Service Animals:** We permit service animals to accompany individuals with disabilities in vehicles and facilities.
- **Service to Persons Using Respirators or Portable Oxygen:** We do not deny service to individuals using respirators or portable oxygen.
- **Lift and Securement Use:** We must have a securement system for wheelchairs. We require that wheelchair users permit their wheelchairs to be secured, but we won't deny service on the grounds that a wheelchair cannot be secured. We may not require a wheelchair user to transfer to another seat. Staff must provide assistance upon request or as necessary with lifts, ramps, and securement systems. We must permit individuals with disabilities who do not use wheelchairs to use the vehicle's lift or ramp.
- **Adequate Time for Vehicle Boarding:** We must ensure adequate time for individuals with disabilities to board or disembark a vehicle.